

MSM SELF-DRIVE HIRE - HIRER'S RESPONSIBILITIES

1) Traffic Ticket/Offences:

- a) Red Route Offences** Any unpaid charge referred to MSM will be passed onto the hirer with a £20 admin fee added.
- b) Bus Lane Offences** Any unpaid charge referred to MSM will be passed onto the hirer with a £20 admin fee added.
- c) Parking / Speeding Tickets** The Hirer(s) agree(s) to take full responsibility for these whilst the vehicle is in their possession. The hirer's details will be passed onto the appropriate authority.
- d) Any traffic offence outside the UK** Any charges referred to MSM will be passed onto the hirer with a £30 admin fee added.

2) Traffic Accidents

Any accident involving a third party is to be notified immediately to MSM. Liability is not to be admitted or discussed with any third party. The hirer must provide the third party and/or any law enforcement officers with the driver's details, the company's name and address, and the company's Insurance Policy Number. The hirer must take the third party's details and pass them onto the company.

3) £500 + 20% VAT Deposit

The deposit is held/charged against the following:

a) Regarding the hire vehicle:

The first £500 of:

- All loss / damage to bodywork / glass / interior / vehicle structure / fittings / spare wheel / supplied tools etc
- Loss / damage to audio/visual/WiFi/Playstation equipment
- Tyre damage (wear and tear excepted)

b) Regarding 3rd parties: The first £500 of all damage / injury to third parties and their vehicles

c) Late return of hired vehicle (see below)

d) Return of the vehicle in a condition requiring an unusual amount of cleaning/ valeting.

4) Breakdown

In the event of a breakdown, the company will endeavour to offer assistance with the arrangements for vehicle repair, and will endeavour within reason and at its absolute discretion to provide a replacement vehicle if the hired vehicle is unusable for an extended period of time.

The company's financial liability shall extend only to a refund of vehicle hire fee for the time over which the vehicle is unusable. No liability whatsoever is accepted for consequential losses or inconvenience of any kind.

5) Breakdown cover

All MSM vehicles are fully covered by the RAC for use both within the UK and the rest of Europe. The hirer may be charged for inappropriate use. Please check with the company if in doubt.

6) Incorrect Fuel

The hired vehicle's fuel type will be clearly marked. If in doubt please check with the company. The company will be entitled to charge the hirer all costs resulting from filling with inappropriate fuel.

7) Engine / Mechanical Damage

The hirer will be responsible for all costs relating to the following:

- a) Failure to maintain correct oil and water levels**
- b) Incorrect fuel**
- c) Continuing to drive whilst there is an obvious problem**

8) Travel Outside the UK

The hirer is responsible for providing accessories that may be required by foreign countries, such as warning triangle, spare bulb kits etc. However, most of our vehicles already have the necessary kit, please check on collection.

9) Out-of-hours Return:

The vehicle is due back at MSM by 10 am prompt on the return day, unless otherwise agreed. You may be allowed to return the vehicle out of hours ONLY if previously agreed, please check with the Transport Manager in advance of your return. Late return may result in an extra day's hire being charged.